How To Buy

Before you begin:
- Know the email address associated with your current Garden-Flex level or above membership.
- Know the ticket limit associated with your membership level.
- During the Public sale, the limit is 8 tickets per show for all customers.
- Popup blockers on your computer may hinder the purchasing process.

1. Visit redbuttegarden.org/concerts and select your desired concert to enter the Etix shopping cart.

2. On Etix, Members & Public select your ticket quantity then click the green 'Add Tickets' button.

3. Members: After you select your quantity and click 'Add Tickets' you will be prompted to type in the email address associated with your Garden membership. All lowercase, no spaces. Do not copy and paste. The email address is your promo code. Example: ticket.buyer@gmail.com

Once the email has been entered, click the green 'Submit' button (do not hit Enter) to go to the shopping cart.

**Note:** If the incorrect email address was entered or if the ticket quantity chosen exceeds your membership level, you will be prompted to re-enter the correct email address and/or ticket quantity. You will not be able to sign in if your membership has expired.

4. Members & Public: Once in the shopping cart there is a 10-minute limit to check out. Make sure to stay within that limit or your tickets will be released for others to purchase.

5. To purchase tickets to multiple shows, click the 'Continue Shopping' feature.

6. To add more tickets to the current show, click the 'Add More Tickets' feature.

7. Once you’ve selected your tickets, choose your delivery method and click 'Continue.'

8. Enter your contact information and click 'Purchase' to go to payment window.

**Note:** Make sure the contact information matches your credit card billing name and address or it will decline.

9. Pack your picnic!